

CONVERT OLD CASE EMAILS TO PDF

| Used | Percent Used |
|----------|--------------|
| 52.2 GB | 88% |
| 162.7 GB | 30% |
| 0 | 0% |

| Record Count | Storage | Percent |
|--------------|----------|---------|
| 1,844,979 | 23.5 GB | 45% |
| 3,787,658 | 7.2 GB | 14% |
| 1,747,419 | 3.3 GB | 6% |
| 1,371,827 | 2.6 GB | 5% |
| 1,338,041 | 2.6 GB | 5% |
| 1,171,605 | 2.2 GB | 4% |
| 1,026,519 | 2.0 GB | 4% |
| 676,497 | 1.3 GB | 2% |
| 563,033 | 1.1 GB | 2% |
| 539,050 | 1.0 GB | 2% |
| 464,707 | 907.6 MB | 2% |
| 400,044 | 781.3 MB | 1% |

SALESFORCE STORAGE ISSUE.

Storage is divided into two categories in Salesforce. Data storage and File Storage. Most Organizations are facing the issue with data storage which in turn makes them buy licenses to increase the storage. Per analysis, the organizations that use service cloud are facing this issue.

The email messages are part of the data storage which is occupying more memory. As per the regulations, organizations need to store the emails at least for 7 years for which they need more memory for new emails.

INCREASE STORAGE BY CONVERTING EMAILS TO PDF.

By using the solution '**Convert Case Emails to PDF**' you can convert the case email messages into a PDF and attach them back to the respective case records based on the mentioned email created dates which will help in increasing the data storage. This will also help store the email messages for a long time inside the salesforce org without buying any external application for storing the email messages.

How many days old case emails must be converted to PDF?

| Used | Percent Used |
|----------|--------------|
| 38.9 GB | 69% |
| 151.6 GB | 32% |
| 0 | 0% |

| Record Count | Storage | Percent |
|--------------|----------|---------|
| 973,560 | 9.8 GB | 25% |
| 3,736,582 | 7.1 GB | 18% |
| 1,720,115 | 3.3 GB | 8% |
| 1,363,560 | 2.6 GB | 7% |
| 1,331,620 | 2.5 GB | 7% |
| 1,153,773 | 2.2 GB | 6% |
| 1,024,017 | 2.0 GB | 5% |
| 838,810 | 1.6 GB | 4% |
| 668,937 | 1.3 GB | 3% |
| 558,010 | 1.1 GB | 3% |
| 533,700 | 1.0 GB | 3% |
| 457,149 | 892.9 MB | 2% |